



KNOW YOUR RENTERS RIGHTS

**A VOICE
FOR RENTERS**



DO YOU LIVE ON CAMPUS OR IN STUDENT ACCOMMODATION? KNOW YOUR RIGHTS!

IT'S IMPORTANT TO GET TO KNOW YOUR RENTAL RIGHTS IN THE ACT.

Your Renter's Rights

There are important differences in how occupants (living in student accommodation) and tenants (living in private accommodation) are treated under ACT law.

The Tenants' Union is a free service that provides information, advice, and advocacy in the ACT for tenants and occupants. They have heaps of really useful information on their website, including:

- Finding somewhere to live
- Bonds and inspections
- Making a complaint about your real estate agent and/or landlord
- Rent Arrears (falling behind in the rent) and rent increases/decreases
- Repairs and house sales

Visit tenantsact.org.au to find out more.

If you need legal advice, you can call their

Tenants' Advice Service on **(02) 6247 2011**

between 10am and 1.30pm on weekdays.

On campus, you can also reach out to **ANUSA**

(undergraduates) and **PARSA** (postgraduates)

for support.

Thinking about moving into an apartment or house?

Did you know that the ACT Government provides loans for rental bonds? Loans can be repaid over a period of up to two years. More info can be found at communityservices.act.gov.au or by calling **133 427**.

Are you homeless or have nowhere secure to live?

No one should live without a roof over their head. If you don't have somewhere permanent or secure to live, you can call **One Link** on **1800 176 468** for information and access to services.





A VOICE FOR RENTERS IN YOUR LOCAL ASSEMBLY

The ACT Greens believe renters deserve a better deal. That's why we have:

- Ensured renters can have pets in their homes from 4 March 2020
- Made sure that landlords let you know if there are any special conditions on your lease before you sign up
- Held more landlords to account if they use 'family' as an excuse to boot tenants out early

The ACT Greens are still working to make life easier for renters by:

- Allowing renters to make minor modifications, like hanging up picture hooks in their homes
- Legislating basic minimum standards, like kitchens that work and doors that lock
- Ending unfair evictions.

Have a question or suggestion? Get in touch with the ACT Greens housing and homelessness spokesperson

Caroline Le Couteur MLA

lecouteur@act.gov.au

Tel (02) 6205 1941

www.greens.org.au/act/assembly/rentersrights